



4222 Level 2 and 3 Diploma in Health and Social Care

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4227 L2 Diploma in Health and Social Care

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4222 Level 2 Diploma in Health and Social Care

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What's new?

The following units are now live on SmartScreen.co.uk

- SHC 24: Introduction to duty of care in health, social care or children and young people's settings
- HSC024: Principles of safeguarding and protection in health and social care
- HSC025: The role of the health and social care worker
- HSC026: Implement person centred approaches in health and social care
- HSC027: Contribute to health and safety in health and social care
- HSC028: Handle information in health and social care
- DEM 207 and 209
- SCH 21: Introduction to communication in health, social care or CYP settings
- SCH 22: Introduction to personal development in health, social care and CYP settings
- SCH 23: Introduction to equality and

If you have access to support materials for more than one qualification, use the **my qualifications** link (top left) to view them. You can access the support materials for this qualification from the menu from the page below and then from a navigation menu on the left. As a tutor/assessor, you also have access to the **learner** section.

About the SmartScreen.co.uk materials

Qualification information

About the qualification
Qualification structure
Summary of assessment methods
Documentation

Unit SHC 21: Introduction to communication in health, social care or CYP settings

Introduction to materials
Sample scheme of work
Sample lesson plan
Handouts
Worksheets

Unit SHC 22: Introduction to personal development in health, social care or CYP settings

Introduction to materials
Sample scheme of work
Sample lesson plan
Handouts
Worksheets

Unit SHC 23: Introduction to equality and inclusion in health, social care

Unit HSC 028: Handle information in health and social care settings

Introduction to materials
Sample scheme of work
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Unit HSC 2007: Support independence in the tasks of daily living

Introduction to materials
Sample scheme of work
Sample lesson plan
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Unit HSC 2014: Support individuals to eat and drink

Handouts
Worksheets
Activities
Sample lesson plan
Sample scheme of work

Unit DEM 201: Dementia awareness

Sample lesson plan
Sample scheme of work

Level 2 Diploma in Health and Social Care (4222)

There are 15 units live in total:

- **Unit 201 (SHC 21): Introduction to communication in health social care or CYP settings**
- **Unit 202 (SHC 22): Introduction to personal development in health, social care or CYP settings**
- **Unit 203 (SHC 23): Introduction to equality and inclusion in health, social care and CYP settings**
- **Unit 209 (HSC 028): Handle information in health and social care settings**
- **Unit 216 (HSC 2007): Support independence in the tasks of daily living**

Units supported

- Unit 204 (SHC 24): Introduction to duty of care in health, social care or children and young people's settings
- Unit 206 (HSC 025): The role of the health and social care worker
- Unit 207 (HSC 026): Implement person-centred approaches in health and social care
- Unit 209 (HSC 027): Contribute to health and safety in health and social care
- Unit 237 (DEM 201): Dementia awareness
- Unit 245 (LD 201): Understand the context of supporting individuals with learning disabilities
- Unit 211 (HSC 2002): Provide support for mobility
- Unit 222 (HSC 2014): Support individuals to eat and drink
- Unit 241/242 (DEM 207/209): Understand equality, diversity and inclusion in dementia care and Equality, diversity and inclusion in dementia care practice
- Unit 232 (HSC2028): Move and position individuals in accordance with their plan of care

Level 3 Diploma in Health and Social Care (4222)

There are 15 units live in total:

- **Unit 301 (SHC 31): Promote communication in health social care or CYP settings**
- **Unit 302 (SHC 32): Engage in personal development in health, social care or CYP settings**
- **Units 303 (SHC 33): Promote equality and inclusion in health, social care and CYP settings**
- **Unit 304 (SHC 34): Principles for implementing duty of care**
- **Unit 307 (HSC 038): Promote good practice in handling information in health and social care settings**

Units supported

The following units will be live by the end of January 2011.

- Unit 305 (HSC 036): Promote person-centred approaches in health and social care
- Unit 306 (HSC 037): Promote and implement health and safety in health and social care
- Unit 365 (DEM 301): Understand the process and experience of dementia
- Unit 245 (LD 201): Understand the context of supporting individuals with learning disabilities
- Unit 330 (HSC 3046): Introduction to personalisation in social care
- Unit 232 (HSC 2028): Move and position individuals according to their plan of care
- Unit 311 (HSC 3003): Provide support to maintain and develop skills for everyday life
- Unit 331 (HSC 3047): Support use of medication in social care settings
- Unit 396 (SSOP3): Support individuals with multiple conditions and/or disabilities:

Support for the units include:

- Sample schemes of work
- Sample lesson plans
- Handouts
- Crosswords/wordsearches
- Worksheets
- Introduction to materials.

Example: Handout

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About the SmartScreen.co.uk materials

Qualification information

Unit SHC 21: Introduction to communication in health, social care or CYP settings

Introduction to materials

Sample scheme of work

Sample lesson plan

Handouts

Handout 1: Reasons for communication

Handout 2: Active listening

Handout 3: Reasons for maintaining confidentiality

Handout 4: The communication process

Handout 5: Standards

Handout 6: Modifying communication for different individuals

Handout 7: Factors affecting communication

Worksheets

Unit SHC 22: Introduction to personal development in health, social care or CYP settings

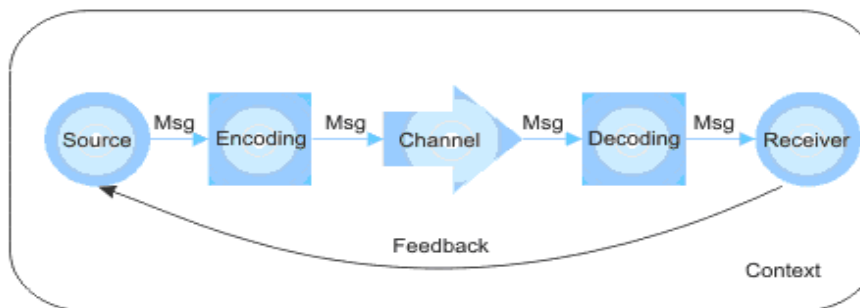
Unit SHC 23: Introduction to

Handout 4: The communication process

This handout looks at the communication process.

Download the complete handout in word or pdf below.

The Communications Process



[Continue to 'Handout 5: Standards'](#)

Files

 [Handout 4: The communication process](#) (33.5k)

 [Handout 4: The communication process](#) (23.1k)



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Example: Activity

DEM 207/209: Activity 4: True or False

Question 1 of 15 ▾ Point Value: 10

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Dedicated online support

Only older people can develop dementia?

- True
- False

Score so far: 0 points out of 0 **SUBMIT**

Please contact
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0000** for more information.